



# MADISON COUNTY CITIZENS SERVICES AGENCY

Post Office Box 1358  
Canton, Mississippi 39046-1358  
601-391-1993 or 601-855-5710  
Fax: 601-391-1997

December 29, 2021

Mr. Karl Banks, President  
Madison County Board of Supervisors  
District 4  
P.O. Box 608  
Canton, MS 39046

Dear Mr. Banks:

Thank you for your continuous support and assistance. On behalf of the citizens of Madison County, Madison County Citizens Services Agency (MCCSA) would like to apply for continued funding for general public transportation services through MDOT. Please find attached an Abstract/Summary of our MDOT Proposal and a Notification of Intent to Apply. Please complete, sign and return the **Notification of Intent to Apply Form by Wednesday, January 19, 2022.**

Thank you for your attention and assistance. Please call April Nash or me at 601.391.1993, if you have any questions.

Sincerely yours,

Dr. Mary Sims-Johnson, MSW, LCSW  
Executive Director of MCCSA

Enclosures

## **Project Summary/Abstract**

Please summarize the proposed project by providing at least the following information: applicant name, type of organization, total cost (including federal 5311 share requested), service area, type of services, hours of operation, number of vehicles operated, number of proposed passenger trips, proposed changes in type or level of service(s), documentation of need that supports the application and relationship of this application to the local coordinated planning efforts.

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Madison County Citizens Services Agency (MCCSA), a public governmental agency, is proposing to continue to operate its 5311 Rural General Public Transportation Program serving the general public, persons with disabilities, and the elderly populations in Madison County, MS. We are proposing to operate commuter work routes, flexible routes, and demand response services Monday through Friday, from 6:00 a.m. to 6:30 p.m. We will provide demand response services on Saturdays from 6:00 a.m. - 10:00 p.m. Additionally, we will provide demand response services on Sunday 8:00 a.m. - 6:00 p.m. Demand response services will be targeted to the general public as well as the elderly and persons with disabilities, including persons with developmental disabilities with a 24-hour advanced call-in.

We are proposing to operate twelve (12) vehicles with a (188) passenger capacity. MCCSA has (6) ADA-accessible vehicles. We are requesting a total budget of **\$1,224,298.00** of which **\$749,393.00** in 5311 funds is requested, **\$384,905.00** from the Madison County Board of Supervisors, and **\$90,000.00** in contracts. Our office hours for daily call-in demand services will be Monday-Friday from 8:00 a.m.-5:00 p.m. MCCSA observes all Madison County holidays. Madison County Citizens Services Agency is proposing to provide approximately 25,500 - 27,400 passenger trips in 2023.

### **Goals and Objectives for 2022-2023 are:**

MCCSA will decrease estimated trips in FY 2022-2023 to 25,500-27,400 due to the extraordinary circumstances surrounding Coronavirus (COVID-19). This projection is based on the 2020-2021 program year total trips reported. Ridership decreased tremendously due to the COVID-19 pandemic. However, because of the uncertainty surrounding COVID-19, we are unsure if this goal will be achievable.

### **Objectives:**

- A. To initiate and provide a continuum of community awareness regarding transportation services. It will include the dissemination of transit brochures, and “Hop on Board” flyers. This material will be distributed at employment sites, medical facilities, retail stores, grocery stores, colleges, hotels, restaurants, libraries as well as other places of high general public concentration. “Hop on Board” flyers will also be displayed at our (10) Bus Shelters across Madison County.
- B. To advertise transit services on our website, through radio public service announcements, and social media, monthly, ongoing.
- C. To implement the activities of our Marketing Plan monthly with businesses, agencies, schools, retail stores, and hotels across Madison County to increase awareness and transit ridership, monthly, ongoing.

- D. To evaluate current flexible routes and schedules regarding most accessible services to general public passengers based on their transportation service needs due to the COVID-19 pandemic, monthly, ongoing.
- E. To continue to solicit program support funds from MDOT, RTAP, contracts, Memorandum of Understanding (MOU), and other funding resources to enhance MCCSA Transportation, ongoing.
- F. To address the citizens of Madison County's unique transportation service needs, ongoing.
- G. To discuss and plan coordinated transportation services with all Trans-Con providers across the region to provide seamless transportation service linkages, ongoing.
- H. To be innovative and creative with diversifying types for transportation services based on needs identified during the Coronavirus (COVID-19) pandemic, ongoing.

### **Need For Transportation Services**

Madison County has a total estimated (7-1-2019) population of 106,272 persons (Quickfacts.census.gov). According to the 2019 Census Report, 14% of the population in Madison County is age 65 and over. A total of 10% of the population in Madison County lives below the poverty level. In Canton, Mississippi 25% of the population lives in poverty. According to [www.city-data.com/countyMadison-County-MS](http://www.city-data.com/countyMadison-County-MS) (11%) of the population in Madison County used some other means of transportation other than "drive a car" to work. Also, DataUS, estimates that 1,724 workers by household in Madison County, Mississippi have no vehicle.

This data and census information suggests a desperate need for public transit services in Madison County. Also, this data implies that there is a targeted population that needs transportation services. Madison County Citizens Services Agency proposes to provide dependable and affordable public transit services for the elderly, persons with disabilities, and those in the Madison County area who need transportation services. MCCSA plans to provide **25,500-27,400** transportation trips in 2022 - 2023.

### **Expansion in Services as a result of ARRA Funds**

MCCSA received \$200,855 in ARRA funds for the purchase of (1) 17 ADA passenger bus, (1) 7 passenger van, and 10 passenger shelters for the expansion of transportation services in Madison County. Transportation services have been expanded utilizing flexible routes for the (10) passenger shelters across rural Madison County. We have added (5) new flexible routes across Madison County. Reliable transportation services will be provided to impact accessibility to jobs and to address the personal transportation needs of the citizens in Madison County, MS.





MADISON COUNTY CITIZENS SERVICES AGENCY

# TRANSPORTATION SERVICES

## PUBLIC HEARING



### Via Zoom

**TUESDAY, JANUARY 18, 2022**

**5:30 P.M.**

Please see login information below to join the Zoom Meeting:

<https://us02web.zoom.us/j/82418425239?pwd=Y2VuaDVVOEhURkk2cG5jYlhMb3Rldz09>

Meeting ID: 824 1842 5239

Passcode: 529401



Thank you  
Madison County Citizens Services Agency  
1005 W. Peace St.  
Canton, MS 39046  
Telephone: (601)391-1993  
Fax: (601)391-1997  
[www.mccsaweb.org](http://www.mccsaweb.org)



MadisonCountyCitizensServicesAgency



## TRANSIT LINKAGE SERVICES

If you are not a Madison County citizen, but still need, want, or have an interest in Community Transportation:

Visit the MS Department of Transportation's website to find the transit system in your area at [mdot.ms.gov](http://mdot.ms.gov). Click on Divisions, Public Transit, and then Providers Map.



Madison County



Citizens Services Agency  
Community Transportation  
601-391-1993

MCCSA Transit Services are Supported  
By:  
Madison County Board of Supervisors,  
MDOT Division of Public Transit,  
Central Mississippi Planning and  
Development District and Mississippi  
Council on Developmental Disabilities.



Madison County



Citizens Services Agency  
Community Transportation

**“Madison County on  
the Move”**

**FOR TRANSPORTATION  
REQUESTS PLEASE CALL  
(601) 391-1993**

## TRANSPORTATION SERVICES

Madison County Citizens Services Agency (MCCSA) provides affordable, dependable transportation services to practically anywhere you want to go in the Madison County area. We provide rural community transit MDOT (5311) services for the general public, veterans, the elderly, and persons with disabilities. Additionally, we provide Title XX Transportation services for elderly persons over the age of 60 who qualify for the program based on their income. We provide the citizens of Madison County with an opportunity to take advantage of what Madison County has to offer by providing community transit services.

Title XX participants (age 60 and over) are screened for service eligibility.

All passengers must call (24) hours in advance for demand response services requests.

**Website: [mccsaweb.org](http://mccsaweb.org)**

## MCCSA TRANSPORTATION MISSION STATEMENT

Our mission is to provide safe, dependable, affordable, and professional transportation services by addressing the transportation needs of citizens across Madison County.

**“Madison County”**



**“On the Move”**

### Transit Office Hours

Monday-Friday  
8:00 a.m. – 5:00 p.m.

### Transit Hours of Operation

Monday-Friday 6:00 a.m. – 6:30 p.m.  
Saturday 9:00 a.m. – 10:00 p.m.  
Sunday 8:00 a.m. – 6:30 p.m.

1005 West Peace Street  
Canton, MS 39046  
Phone (601) 391-1993  
Fax (601) 391-1997  
[mccsaweb.org](http://mccsaweb.org)  
MCCSA observes all  
Madison County Holidays



## MCCSA TRANSPORTATION ROUTES

Jackson Commuter Route  
(Monday – Friday)

Canton Commuter Route  
(Monday – Friday)

Carthage Commuter Route  
(Monday – Friday)

Canton Wal-Mart Route  
(Thursday)

Canton to NorthPark Mall Route  
(Tuesday)

Flora Route  
(Monday, Wednesday, and Friday)

Sharon, Camden, & Farmhaven Route  
(Thursday)

Tougaloo College Route  
(Tuesday and Saturday)

Specialized Transit Trips  
(As requested)

Demand Response Services  
(Daily)

**Please Call 24 Hours in Advance  
For Transportation Services  
(601) 391-1993**

## NONDISCRIMINATION POLICY

We are committed to operating our programs and services without regard to race, color, age, sex, gender, religion, national origin, handicap or disability in accordance with Title VI of the Civil Rights Act of 1964. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice may file a complaint by contacting the Executive Director at (601) 391-1993.



\*MCCSA provides Curb-to-Curb  
Community Transportation Services

\*All Passengers must wear seat belts  
and other safety devices at all times.



\*Eating, drinking, or smoking are not  
allowed on the vehicles.



## SERVICE ANIMAL POLICY

In compliance with the Americans with Disabilities Act (ADA), MCCSA allows provisions for service animals in the transit vehicles. Other pets and animals are not allowed on board the transit vehicles. Service animals include trained dogs and miniature horses only.

## MEDICAL EQUIPMENT

MCCSA community transit welcomes the use of small medical equipment devices as necessary for passengers, for example, respirators and portal oxygen. Only the passenger will operate their medical equipment. All Medical Equipment must be secured to prevent any safety issues on transit vehicles.

## HELPFUL TIPS FOR PLANNING YOUR TRIP

When calling to request Transportation, please have the following information ready.

1. Have the addresses for your pick-up and drop-off locations.
2. Have the time that you want to be at your destination and the desired return pick-up time.
3. All fares must be paid upon entering the vehicles. Fares must be paid in cash and exact change.

## MCCSA Transit Fares

### Regular Fares

Regular Cash Fare	\$4.00
<i>(1.00 for each additional stops)</i>	
Day Pass	\$6.00
5 Day Pass	\$20.00
30 Day Pass	\$100.00
Student 30 Day Pass	\$75.00
Madison County to Jackson Transfer	\$6.00
	\$2.00

### Discount Fares

(Seniors over age 60. Disabled and Veterans) Customer ID may be required at time of boarding.

Reduced Cash Fare	\$2.00
Reduced Day Pass	\$4.00
Reduced 30 Day Pass	\$50.00
Employee 30 Day Pass	\$50.00
Title XX (Prior Screening Required.	
Age 60 and above)	FREE
<i>(Donations are Welcome)</i>	
Veterans	FREE
<i>(\$1.00 Donation Required)</i>	
Children Age, 4 and Under	FREE

**For Special  
Transportation Requests  
Please call (601) 391-1993**

**Hop On Board!!!**



**MSJohnson@mccsaweb.org**

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**To:** 'Shelton Vance'  
**Cc:** 'Anash@mccsaweb.org'  
**Subject:** MCCA Request for MCBOS Letter of Intent (MDOT/5311 Grant 2022-2023)  
**Attachments:** MDOT 22-23 MCBOS.pdf

Mr. Vance,

Thank you for your attention and your support. I would like to request a Letter of Intent from the Madison County BOS as required for our MDOT/5311 Grant for FY 2022-2023 Grant Proposal. Please find attached documents accordingly.

Please place this item on the MCBOS Consent Agenda for the Monday, January 3, 2022 Madison County Board Meeting.

Also, I will place a hard copy of these documents in your mailbox at your office today (12/29/2021).

Thank you for your attention. Please contact me immediately if you have any questions or if you need any additional information.

**\*\*Please confirm that you received this Communication.**

Thank you,  
Mary Sims-Johnson  
Madison County Citizens Services Agency